

Connect@TFC

Using the power of the Internet to build relationships and improve communications at The Falls Church.

Popular Questions

Is my contact information freely available on the Internet?

No, your information is available only to other church attendees who have logged into Connect@TFC.

What information can other church attendees see about me?

By default, church attendees can see your name, your home address, phone number and email address (i.e. any information published in the printed directory).

Can I limit what information is shown?

Absolutely! By logging on and then clicking “My Profile > My Personal Preferences” you can select exactly what you are sharing with other church attendees.

Won't this open me up to spam?

No. Since your data is only available to the people of the church, spammers will not be able to access your information.

Is my giving history private?

Definitely. Only you can see your giving history and only when you have logged in. The server is tested daily to make sure that it is safe from hackers and is protected by 128-bit encryption.

How do I update my information?

If you've moved, changed your phone number or e-mail address, or don't like your photo, you can update your record by clicking “My Complete Profile” and then clicking on the pencil icon or the “edit” button. This will create a change request that will be reviewed by our Membership Administrator. Once the change is approved, the database will be updated.

How often is the information refreshed on Connect@TFC?

We update the information at least once a day by COB.

Why don't my contributions look right in My Giving History?

Contributions from Sunday are typically available in Connect@TFC by Friday of any given week. If you are missing recent gifts, they most likely have not posted yet. If you have other questions, please call at 703-532-7600 and ask to speak to Carol Bowman.

Why am I unable to sign up for an account?

You are either not in our database or we do not have an accurate email for you in the database. Please contact either Becca Sheffler at 703-574-4409 or bsheffler@thefallschurch.org or Patricia Balzer at pbalzer@thefallschurch.org .